

# OnePlan+ Window PC Softphone



1. Please download Window PC Software from our website  
<https://www.dcsnetworks.co/download.html>



2. Run the applications. Get the Domain, extension and password information from our Techsupport Staff

A screenshot of the OnePlan+ Account login window. The window title is "Account". It features the OnePlan+ logo and the text "A Cloud IP PBX Solution by DCS Networks Pte Ltd". Below this, there are input fields for "Domain", "Extension", "Password", "User Name", and "Voicemail Number". The "Voicemail Number" field contains the value "\*97". There is a "display password" link below the password field. A "Transport" dropdown menu is set to "Auto". At the bottom, there are "Login" and "Exit" buttons.

3. If you can't manage it ,please contact 65001212, Press 2 for Technical Support

Account

# OnePlan+

A Cloud IP PBX Solution by DCS Networks Pte Ltd

Domain

Extension

Password   
[display password](#)

User Name

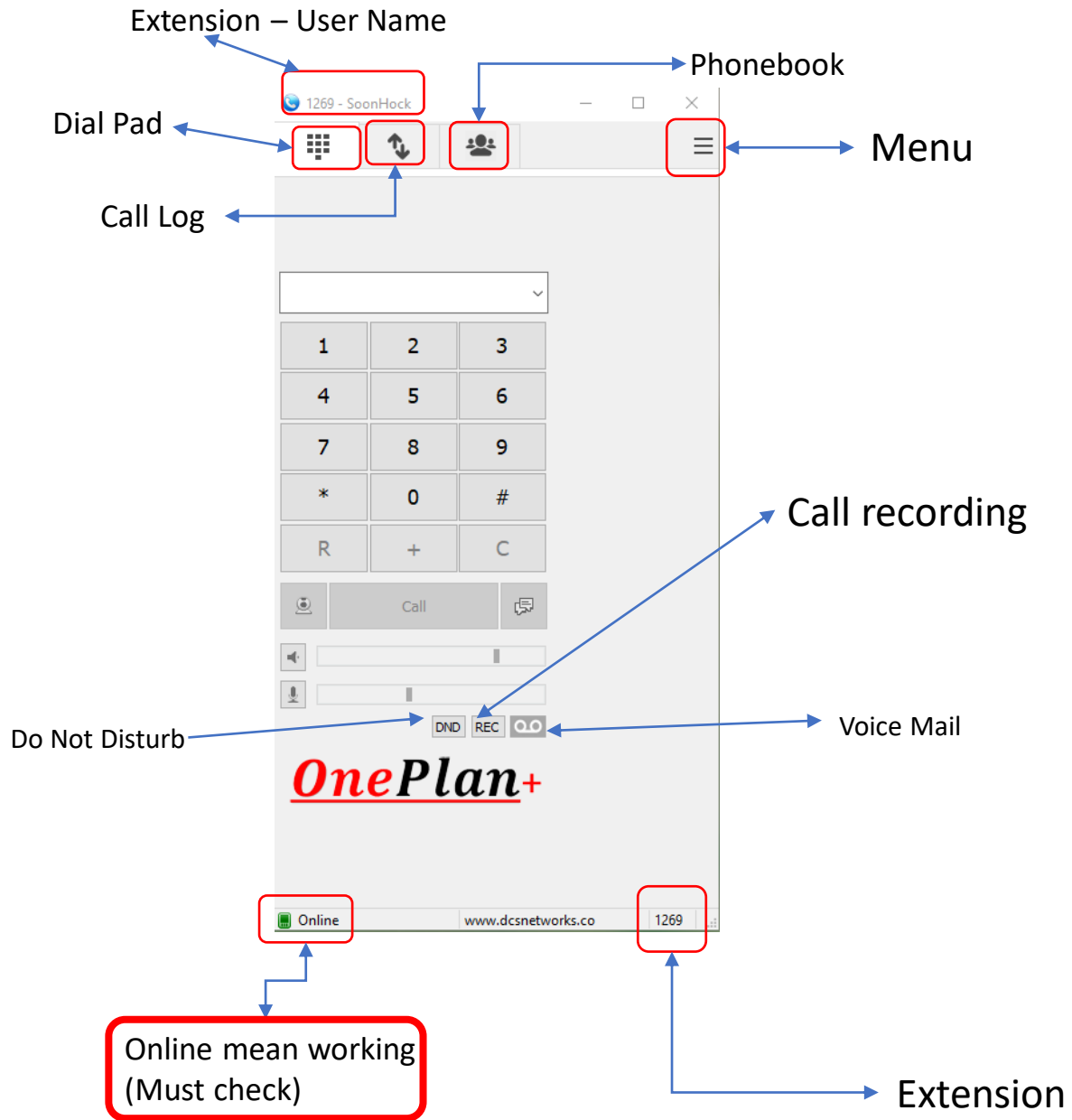
Vicemail Number

Transport

This information will be issue DCS Networks

Name will display (Optional)

Login will auto Save



# Call Log History

Number	Time	Duration	Info
Soon Hock (1202)	4:39:11 PM	0:01	
Soon Hock (1202)	4:38:55 PM		487 Re...
Soon Hock (1202)	10:07:33 AM		487 Re...
Soon Hock (1202)	9:41:14 AM	0:02	
31001200	28/12/2018 11:10:41 AM	0:06	
97826208	28/12/2018 11:04 AM		486 Bu...
Soon Hock (1202)	28/12/2018 11:02 AM	1:46	
Soon Hock (1202)	28/12/2018 11:03 AM	0:04	
98524999 (S...	28/12/2018 11:04 AM	0:03	
Soon Hock (1202)	28/12/2018 11:20 AM	0:34	
98524999 (S...	28/12/2018 11:07 AM	0:54	
Soon Hock (1202)	28/12/2018 11:07 AM		
Soon Hock (1202)	28/12/2018 11:14:11 AM		
1202	28/12/2018 10:59:24 AM	0:17	

- Incoming
- Missed Call
- Outgoing Call

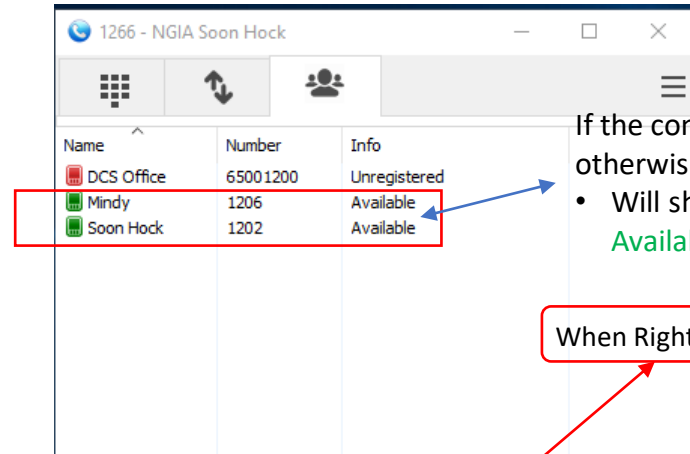
**If you want to call from the call log history**

**Step 1**

Right Click Mouse on the call log number

**Step 2 : Call**

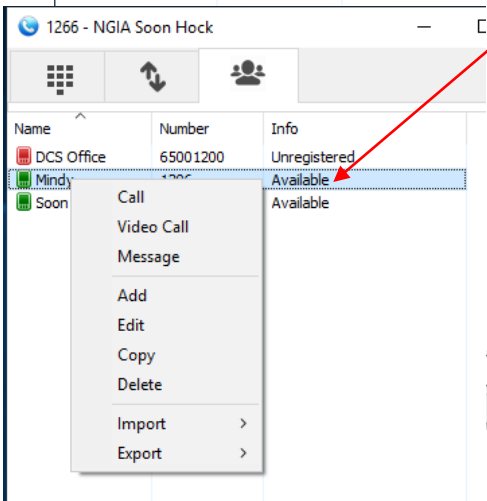
# Phone Book (Part 1)



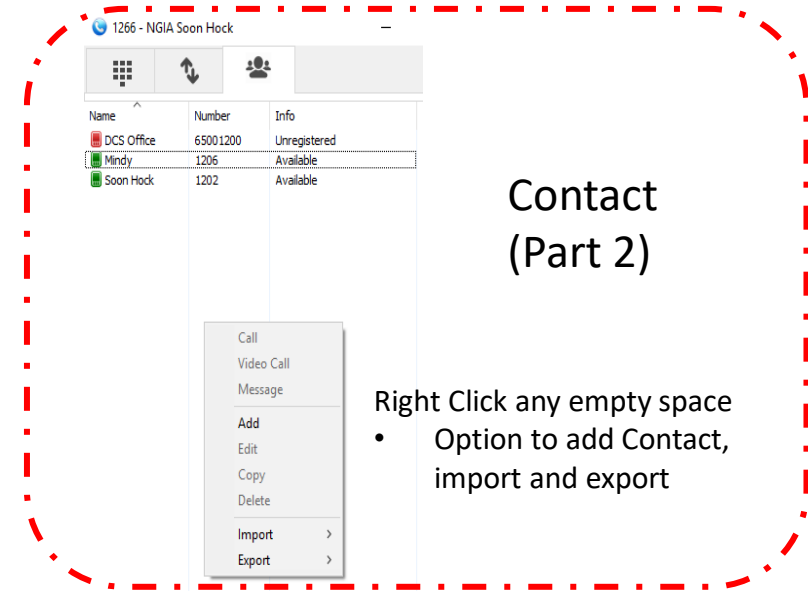
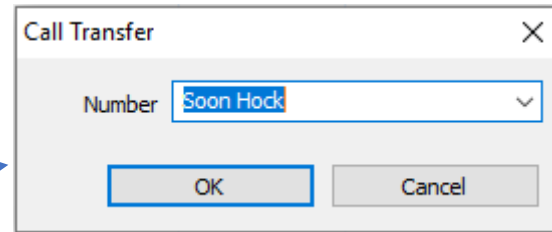
If the contact is the extension number is registered otherwise will show unregistered

- Will show status of the extension, **Green mean is Available, Red is Busy**

When Right Click from Mouse will have option to Call



If u want to Transfer, just Double Click the Contact



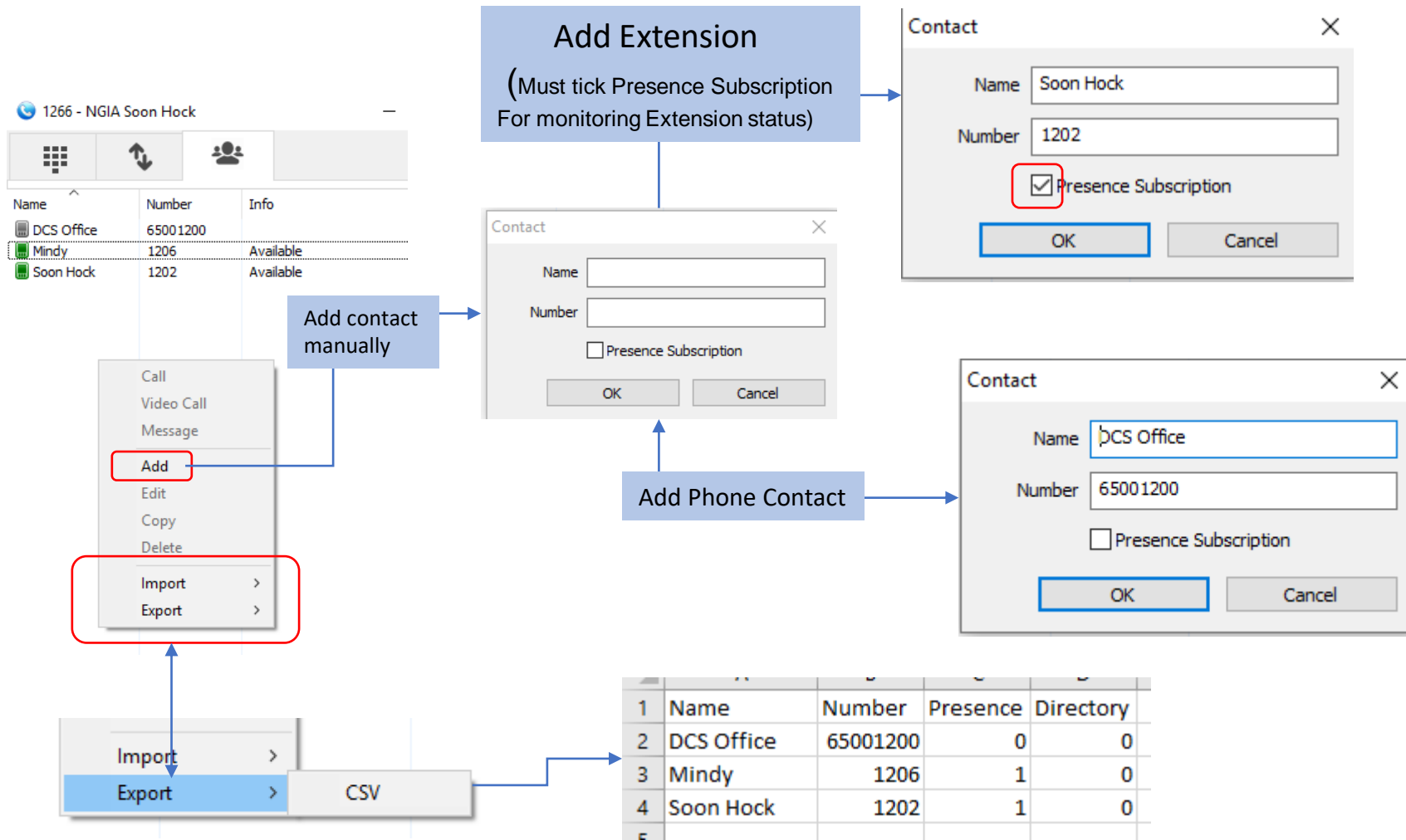
Contact (Part 2)

Right Click any empty space

- Option to add Contact, import and export

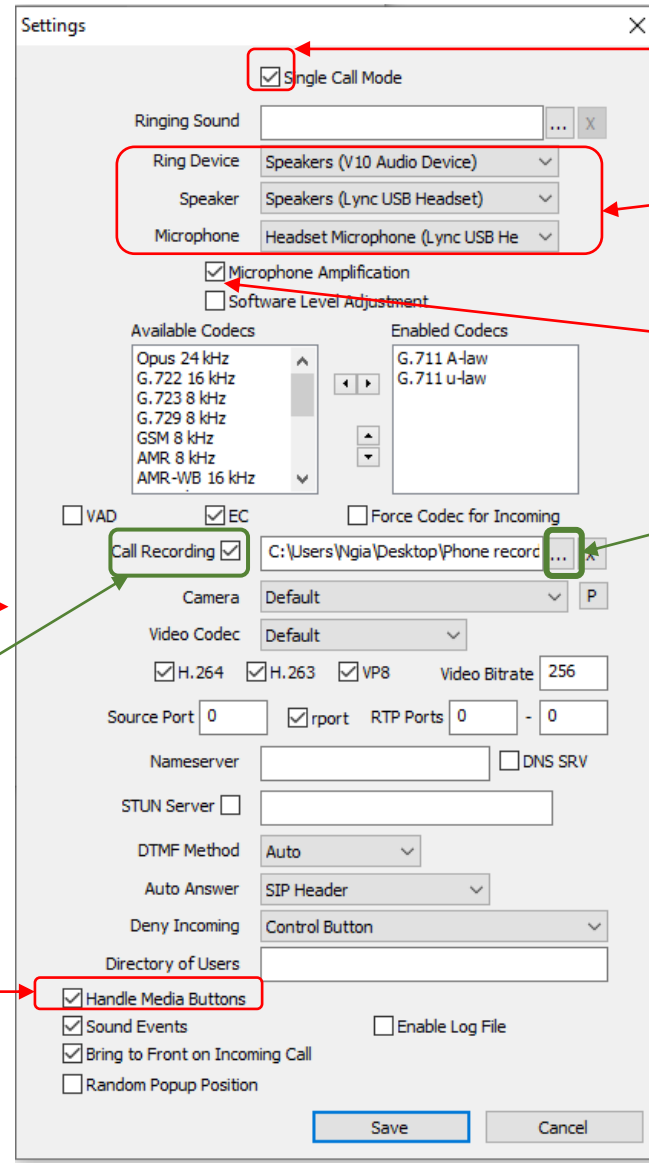
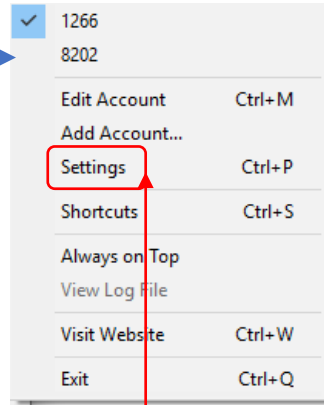
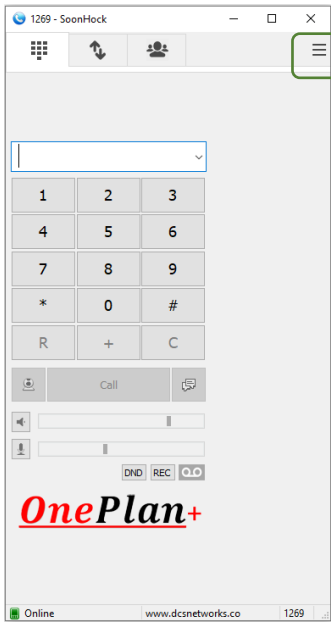
# How To Add contact

- Right click on the mouse



For Bulk Import contact is more easy to export Contact, follow the sample column and row format. After done, save it to CSV file. And closed the file before import.

# Important Setup When Start using : Menu



Allow Single call for basic user  
(Please see page 8,9 for explanation)

Setting for Headset

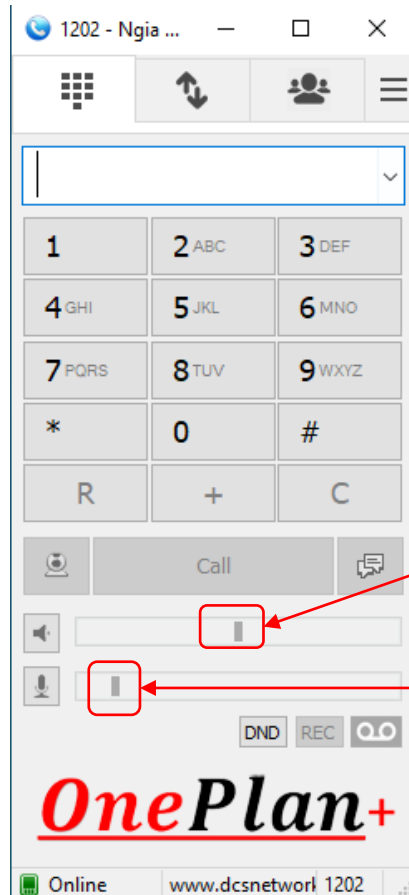
Enable for better Quality

Call recording Save location

Enable Call recording

Enable. See page 12

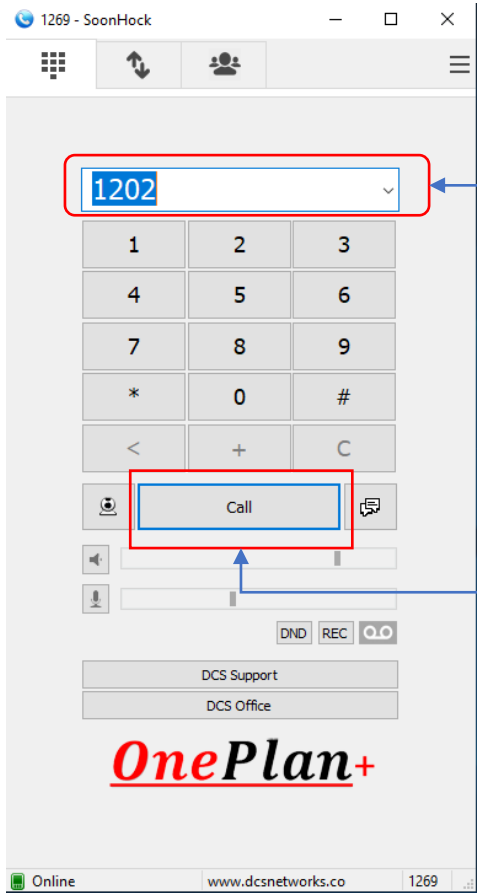
# Important Setup Step when start using: Adjust Sound Volume



Adjust speaker about 50% to 80% depending the headset or PC speaker (Start from lowest 50%)

Adjust Microphone volume about 15% to 50% depending the microphone headset or PC. (Start from lowest 15%)

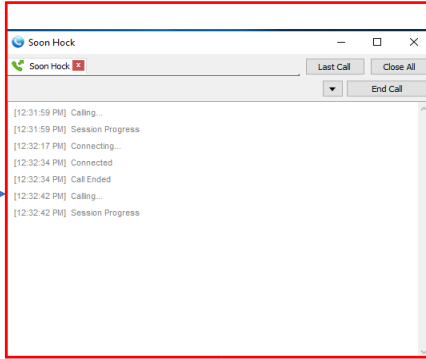




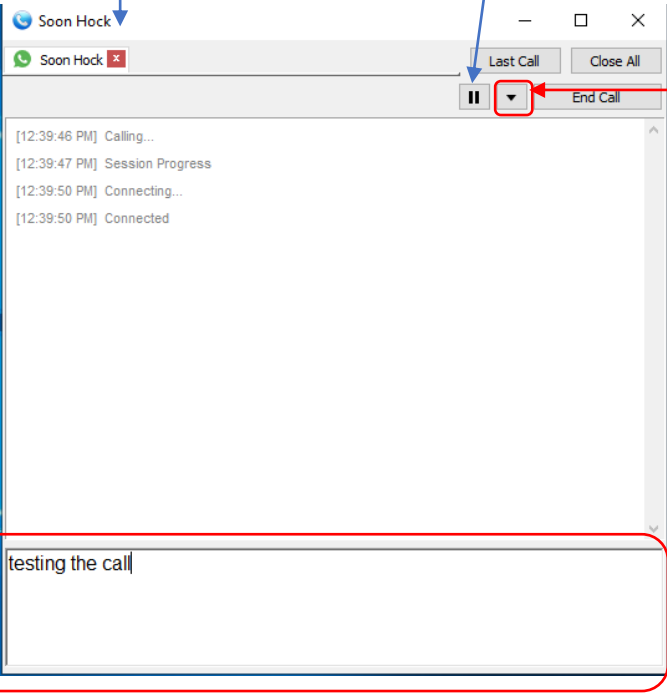
1. Outgoing Number

1202

During ringing

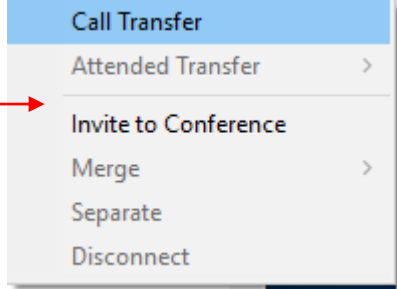


2. Click Call or Enter from Keyboard



Hold

In conversation



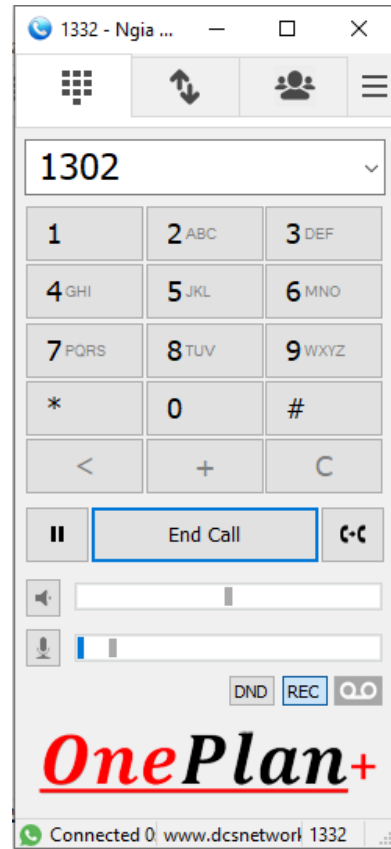
Can Write some notepad but can't save and retrieve later. The notepad will remain before closed the window

## How to Make phone call without enable Single Call Mode

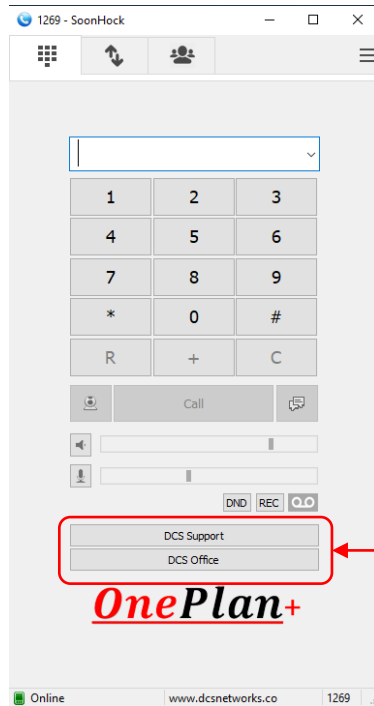
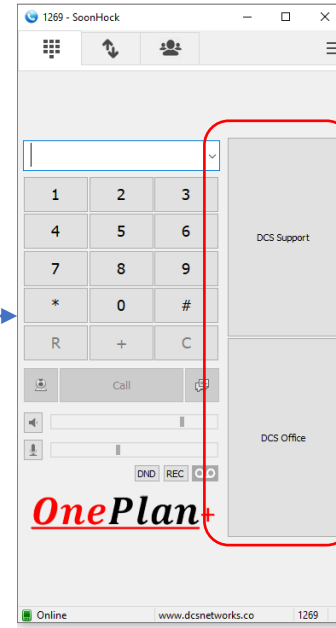
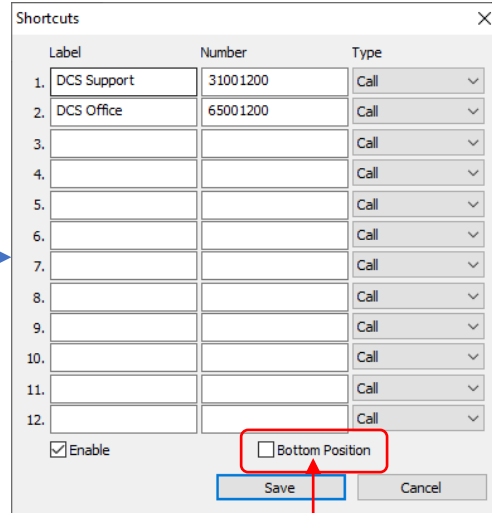
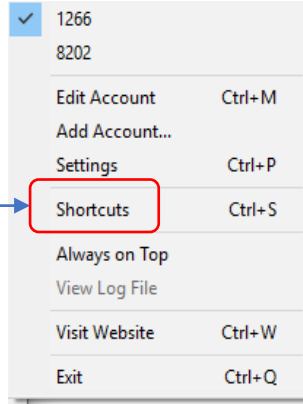
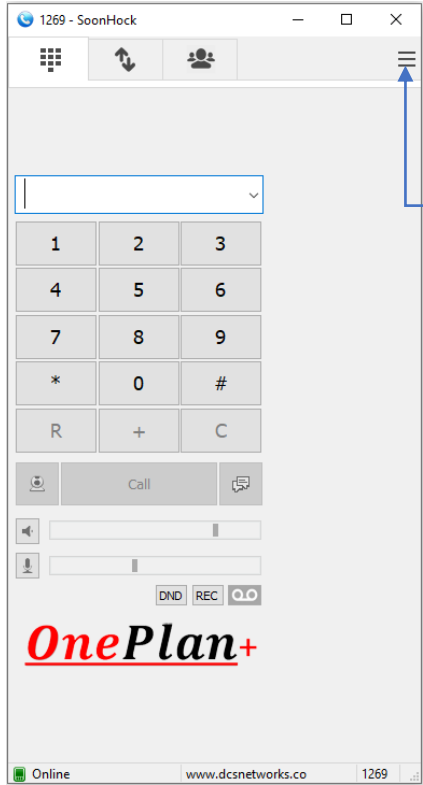
- Allow answer multiple calls
- Easy for Conference setup

# When Enable Single Call mode

- Only allow answer Single call
- No Multiple Call Log Tab



# Shortcuts Setting



Shortcuts is up to 10 quick functions you can be use  
Just need to click the icon will automatic active the functions

PC Keyboard button can be use as Call Feature Function button

